Memorial Hermann Great Heights Hospital

Advanced care for Greater Heights families





Services and specialties

- · 24-Hour Emergency Center
- Birthing Center
- · Breast Care Center
- Cancer Center
- · Heart and Vascular
- Heartburn and Reflux Program
- Imaging
- Neuroscience Services
- · Orthopedics and Sports Medicine
- Surgical Services
- TIRR Memorial Hermann Rehabilitation
- · Women's Services
- Wound Care

Main number 713.867.2000

To learn more, or to schedule an appointment with an affiliated physician, please call 713.222.CARE or visit memorialhermann.org/heights.

Feeling sick and not sure what to do?

Contact the free 24/7 Nurse Health Line.

Trained RNs help answer health questions by phone, in English or Spanish (interpreters also available). Call **713.338.7979** or toll-free **855.577.7979** to speak with a nurse. For lifethreatening emergencies, call 911.

Serving the Greater Heights community for over 55 years, Memorial Hermann Greater Heights Hospital is known for providing award-winning care to families. A 260-bed facility, Memorial Hermann Greater Heights focuses on creating intentional partnerships to address the unique needs of the community it serves. We are committed to advancing health and personalizing care through our excellent clinical quality, compassionate service and dedicated physicians. More than 600 affiliated, board-certified physicians provide a wide range of medical specialties, including heart and vascular, cancer treatment, joint replacement, rehabilitation and women's care. Memorial Hermann Greater Heights is part of the Memorial Hermann Health System, with over a century of caring for the families of the Greater Houston area.

Magnet-Recognized nursing facility

Memorial Hermann Greater Heights has received one of the highest levels of recognition for nursing excellence, earning designation as a Magnet Recognition Program by the American Nurses Credentialing Center (ANCC).

24-Hour Emergency Center

Memorial Hermann Greater Heights stands ready to meet the needs of critically ill or injured patients throughout the Houston area. Our Emergency Center is staffed by affiliated board-certified emergency medicine physicians, advanced practice providers, and nurses and technicians specially trained in emergency care.

Services include:

- · Onsite laboratory
- Digital X-ray, computed tomography (CT) and ultrasound
- Access to a higher level of care via ground ambulance or by air via Memorial Hermann Life Flight®

Level III trauma center

Memorial Hermann Greater Heights is designated by the Texas Department of State Health Services as a Level III trauma center, providing advanced trauma life support, evaluation, stabilization and diagnostic services. If needed, patients can be transferred quickly to a higher level of care within Memorial Hermann's network of trauma centers.

(over)



Wound Care

Memorial Hermann Wound Care–Greater Heights is dedicated to optimizing outcomes and preventing limb loss in patients with chronic, non-healing wounds. Our approach to wound care is aggressive and comprehensive, coordinating traditional and advanced therapies and techniques that reduce healing time and improve healing rates.

The clinic is staffed with a multidisciplinary team of affiliated physicians, including surgical podiatrists, vascular specialists, wound care specialist and general surgeon, along with nurses and technicians, all with advanced training in wound care and hyperbaric medicine. Our team utilizes best clinical practices that begin with a thorough patient evaluation to determine wound etiology and identify conditions (such as diabetes) which could interfere with healing. Using evidence-based clinical pathways and the most effective technologies available, we can optimize healing and relief for patients.

Breast Care Center

The Breast Care Center at Memorial Hermann Greater Heights has been is nationally recognized for breast cancer care by the National Accreditation Program for Breast Centers (NAPBC) .The Center offers a full suite of screening and diagnostic breast care services, including an Oncology Nurse Navigator who serves as a patient liaison to help patients and their family members navigate treatment. The affiliated team of experienced, board-certified radiologists is dedicated to breast imaging and procedures.

Available services include:

- · Screening mammography
- Diagnostic mammography
- Bone density screenings
- Breast MRI & MRI-guided biopsies
- · Breast ultrasound
- · Stereotactic breast biopsies
- · Ultrasound-guided biopsies

Cancer Center

Memorial Hermann Greater Heights-Cancer Center offers the entire continuum of cancer care, including education, prevention, screening, diagnosis, treatment, survivorship and rehabilitation- to address patients' physical, social, emotional and spiritual needs. Patients have access to a multidisciplinary team of oncology specialists, which may include affiliated surgeons, medical oncologists, radiation oncologists and radiologists, depending on their disease,

as well as nurse navigation and nutrition support. These specialists work together at weekly cancer conferences to review and develop individualized treatment plans for each patient. In addition, we offer affiliated plastic surgeons, physical therapists and palliative care.

Cancers treated:

- Colorectal
- Breast
- Gynecologic
- · Head and neck
- Lung
- Lymphoma

- Myeloma
- Urological (kidney, bladder, testicular and prostate)
- · Brain and spine
- Thyroid

Heart and Vascular services

Memorial Hermann is at the forefront of advancing heart health, from preventive care to cardiac emergencies to complex surgical procedures. Our program combines research-driven innovation and a heart team approach to provide each patient with quality, personalized care.

With three integrated cardiac catheterization labs, the board- certified diagnostic, interventional and electrophysiology cardiologists, as well as cardiovascular and thoracic surgeons affiliated with Memorial Hermann Greater Heights, work with a dedicated staff of caregivers to treat a spectrum of heart-related conditions and offer prevention, treatment and interventional procedures, including:

- · Heart disease risk assessment
- · Lifestyle and medical management
- Diagnostic testing, including advanced and non-invasive imaging
- Access to advanced technology with remote monitoring capabilities
- · Minimally invasive procedures
- · Endovascular and traditional surgical options

Our hospital is Chest Pain certified by The Joint Commission and meets stringent criteria for rapid response when seconds count.

Heartburn and Reflux Program

The Heartburn and Reflux Program at Memorial Hermann Greater Heights Hospital is dedicated to helping people who suffer from chronic gastroesophageal reflux disease (GERD). We offer comprehensive evaluations and treatments for GERD combined with the latest in diagnostic technology and personalized service. The Program offers access to a multidisciplinary team of affiliated physicians, including gastroenterologists, pathologists and general surgeons. They work collaboratively to review each case

and make a recommendation on the best treatment options for each individual patient, using visual, microscopic, physiologic and functional evaluation of GERD and the esophagus. Testing is coordinated in a specific sequence and time frame.

Imaging Center

The compassionate and experienced staff at Memorial Hermann Greater Heights Imaging Center delivers quality diagnostic expertise with convenience in mind. The Center utilizes a Picture Archiving Communication System (PACS), which digitizes medical images and processes them for reading by an affiliated radiologist in a fraction of the time it takes to process film. Images can be viewed at special PACS workstations in the hospital or on any computer, so images can easily be shared securely with referring physicians located anywhere in the world.

Types of imaging available:

- CT Computed tomography (CT)
- Electroencephalography (EEG)
- Electrocardiogram (EKG, ECG)
- Electromyography (EMG)
- Fluoroscopy
- Magnetic resonance imaging (MRI)
- Magnetic resonance angiography (MRA)
- Myelography
- Positron emission tomography (PET)
- Ultrasound
- X-ray

Neuroscience services

The neuroscience program at Memorial Hermann Greater Heights brings together a collaborative group of affiliated, board-certified neurologists, neurosurgeons and interventional pain management specialists, supported by a highly trained, specialized and dedicated clinical staff.

Our experienced specialists provide care for:

- Neck and back pain
- Spinal injuries
- Herniated disc
- Spinal cord compression
- Spinal stenosis
- · Carpal tunnel syndrome
- Stroke
- · Cerebrovascular disorders
- · Epilepsy and seizure disorders
- Peripheral nerve disorders
- Dementia and neurocognitive disorders
- Movement disorders
- Multiple Sclerosis
- Neuromuscular disorders

- · Migraines and headaches
- · Sleep disorders
- Acute and chronic pain arising from trauma, nerve damage, degenerative conditions, debilitating headaches, facial pain diseases and systemic metabolic disorders such as diabetes

In collaboration with Mischer Neuroscience Associates, the Telemedicine Program at Memorial Hermann Greater Heights enables top neurologists to observe patients remotely and assist with treatment from any location. Patients gain real-time access to unparalleled stroke care and leading neurological expertise around the clock, all from the familiar comfort and life-saving accessibility of their own community hospital.

Primary Stroke Center

Our hospital has received The Joint Commission Gold Seal of Approval™ as a Primary Stroke Center which signifies that Memorial Hermann Greater Heights provides critical elements to improve patient outcomes and that the quality of care provided is effectively managed to meet the unique and specialized needs of stroke patients.

Orthopedics & Sports Medicine

Part of Memorial Hermann | Rockets Orthopedics, our dedicated multidisciplinary orthopedic care team includes specialty-trained, affiliated physicians, nurses and rehabilitation specialists who provide non-surgical and minimally invasive procedures, surgery and rehabilitation for muscle, joint and bone injuries and abnormalities. As part of patient-centered care, therapists perform comprehensive evaluations to determine appropriate treatment to individually address each patient's goals.

Joint Center

The Memorial Hermann Joint Center at Greater Heights has a team dedicated to joint replacement surgery. The Joint Center has been recognized with The Joint Commission's Gold Seal of Approval® for knee replacement and hip replacement surgery.

Most knee replacements are performed using a special technique that gets patients back on their feet quicker. Quad-sparing total knee replacement is a minimally invasive surgery done through a small incision. The Joint Center offers a full range of non-surgical and surgical options, including:

- Medications
- Injections
- Physical therapy
- Occupational therapy
- · Knee replacement
- Knee replacement revisions
- Hip replacement, including the anterior approach to hip replacement

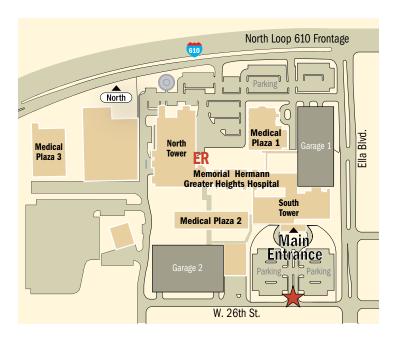
Surgical services

Our affiliated physicians utilize the latest techniques and technologies to perform a wide range of inpatient and outpatient surgical procedures, including minimally invasive robotic surgery. Our goal is to offer our patients a positive, seamless patient experience—before, during and following surgery.

TIRR Memorial Hermann Rehabilitation*

TIRR Memorial Hermann-Greater Heights offers comprehensive inpatient and outpatient medical rehabilitation. Our team of specialists offers multidisciplinary inpatient medical rehabilitation programs designed to help patients maximize their potential following injury or illness.

TIRR Memorial Hermann is nationally known for its comprehensive, personalized neuro-rehabilitation for medical conditions, such as stroke and brain and spinal cord injuries, and neuromuscular disorders, such as Parkinson's disease, multiple sclerosis and amyotrophic lateral sclerosis (ALS). In addition to neuro-rehabilitation, we also can address rehabilitation needs during recovery from COVID-19 complications, as well as for cancer survivors and trauma survivors, including limb loss and prosthetics. Memorial Hermann Greater Heights offers TIRR Memorial Hermann Inpatient Rehabilitation for adults and Outpatient Rehabilitation services for both children and adults.



Women's Services

Family Birthing Center

As a Texas Department of State Health Services Level II Maternal Facility, Memorial Hermann Greater Heights Hospital's Family Birthing Center is a 30-bed unit designed to allow mothers and babies to room together following birth. The center offers state-of-the-art equipment and three cesarean section suites. Our affiliated physicians and nursing staff are trained in both normal and high-risk deliveries and newborn care. In our Level II neonatal intensive care unit, skilled nursing professionals care for all but the most critically ill newborns.

Services include:

- · Prenatal testing
- · Genetic consultation
- · Pre-pregnancy counseling
- Diagnosis and testing for fetal anomalies and multi-fetal pregnancies (twins or more)
- Specialized maternal care for medical disorders and prior complicated pregnancies
- Specialized care for disorders of pregnancy such as short cervix, preterm labor, diabetes and hypertensive disorders

High-Risk obstetrics - Maternal-Fetal medicine

Our staff is trained to care for all childbirth needs, including high-risk obstetrics. Should patients need specialized care during their pregnancy, we offer a range of prenatal diagnostic testing and high-risk pregnancy services. Both inpatient consultation and outpatient care are available. Outpatient maternal-fetal medicine services are available in our High-Risk Pregnancy Clinic located on the fourth floor of the South Tower. Inpatient consultation is available 24 hours a day.

OB Emergency Center

The OB Emergency Center provides that added reassurance for moms-to-be in the event of an emergency. The OB Emergency Center is available for women who are 20 weeks or more in their pregnancy.

*TIRR is a registered trademark of TIRR Foundation.

